



Sentinel Group
Security

Quality Policy

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Quality Policy Statement

The Quality Policy statement of Sentinel Group Security Ltd (“the company”) sets out the commitment of the company to the achievement of its corporate objectives through the delivery of security services.

We are committed to continually improve the quality of our services and will always meet the specified, legal and statutory requirements and seek to satisfy or exceed the customers’ needs.

The company will seek to expand the services it offers to a widening customer base and deliver its services to a standard and at competitive prices that meet customers’ contractual requirements and expectations.

The company cannot meet its objectives without the co-operation of its workforce, customers and suppliers. Through this quality policy the company will develop and maintain business relationships with all its stakeholders to achieve high standards of service and continual improvement in all aspects of its business activities.

The company operates a Quality Management System to European Standard BS EN ISO 9001, applying relevant Security Industry Codes of Practice, specifically:

BS 7499	Static site guarding and mobile patrol services
BS 7858	Security screening of personnel employed in a security environment
BS 7984	Key Holding and response services
NSI Gold	National Security Inspectorate Guarding Gold including Passport Specification 01/13

Through the continual monitoring, measurement and analysis of its performance against this Quality Policy, Sentinel Group Security Ltd will when appropriate, implement improvements in its business activities.

The company’s quality procedures are defined in the company’s Business Compliance Manual. All staff are directly responsible for the quality of their own work and shall be kept aware of the company’s quality policy requirements.

A programme of periodic audits and reviews ensures that the company’s commitment to quality is maintained and that all business activities continue to reflect practical experience, statutory obligations, customer requirements and market developments in our specialist field.

This quality policy is regularly reviewed in order to ensure that it continues to be appropriate to the company and to the achievement of its corporate objectives.

Chief Executive Officer
Sentinel Group Security Ltd

Date: February 2017

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